

Acuity Scheduling Extension

Video Link of detail functionality: <https://youtu.be/ZrMtQih7bIY>

Description about extension:

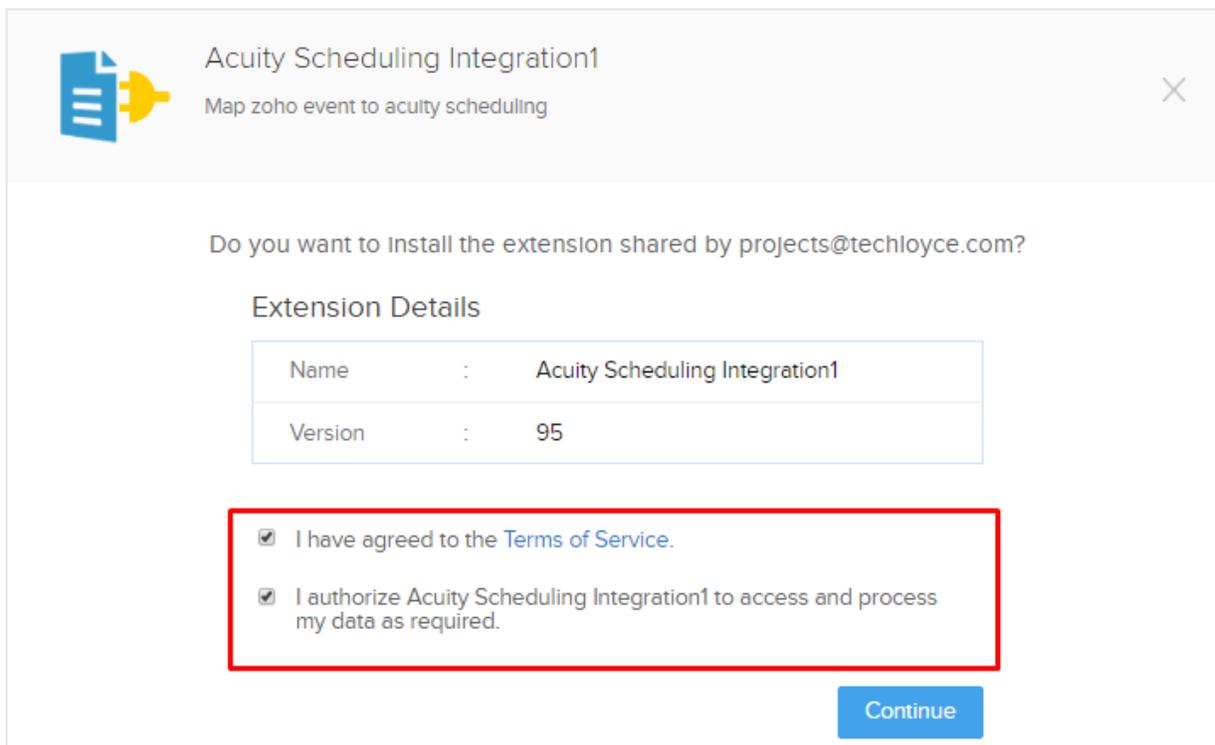
This is acuity scheduling extension, we created this extension to sync events of CRM with acuity scheduling account of working hours. When a record will be created in events module of Zoho CRM it will also appear on calendar of acuity scheduling of working hours. Similarly on update or deletion of event from CRM, it will update or delete event from acuity scheduling.

Steps to Install Extension in System:

Click this link in same browser where you already logged in CRM:

<https://crm.zoho.com/market/installPrivatePlugin.do?portalName=projects&nameSpace=zasi&versionIndex=3838564000000257001>

Click to agree terms and conditions:



Acuity Scheduling Integration1
Map zoho event to acuity scheduling

Do you want to install the extension shared by projects@techloyce.com?

Extension Details

| | | |
|---------|---|--------------------------------|
| Name | : | Acuity Scheduling Integration1 |
| Version | : | 95 |

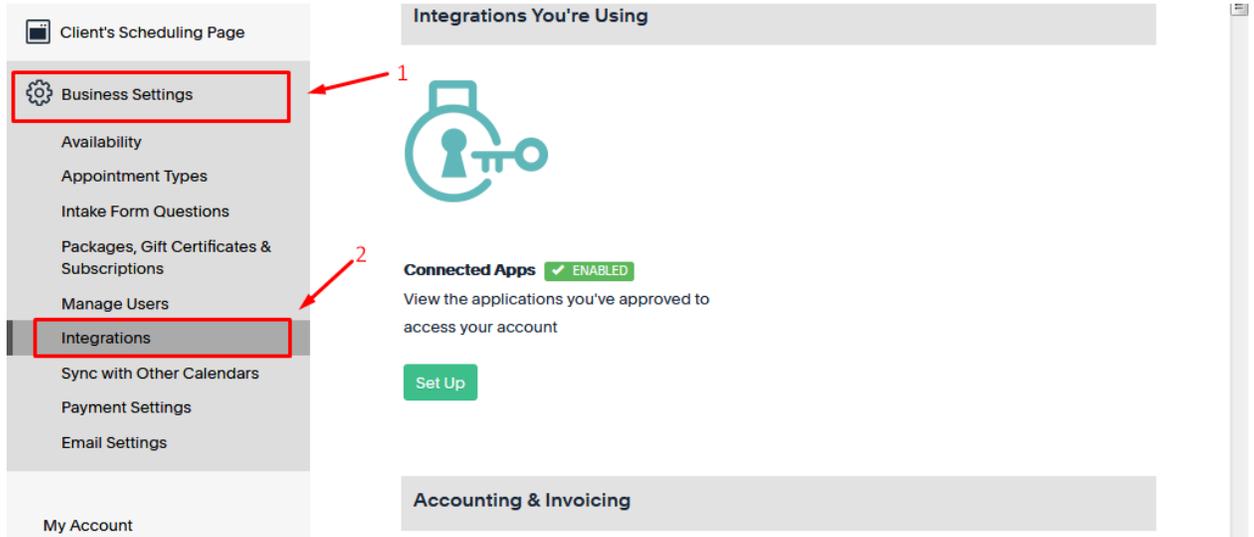
I have agreed to the [Terms of Service](#).

I authorize Acuity Scheduling Integration1 to access and process my data as required.

[Continue](#)

After that click on **Continue** button, it needs **“User_Id”** and **“API_Key”** of acuity scheduling account to configure this extension completely. To get user Id and API key of acuity scheduling account please login to your acuity scheduling account and follow these instructions:

- 1- Click on “**Business Settings**” tab and then on “**Integrations**” link appearing on left bar:



- 2- Click on “**API**” link from integration section and then click on **view credentials** link from API section:

Integrations

Help! I have no idea what to do!

Search...

Connect your Acuity Scheduling account to other applications.

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API

API

Access your data directly with the Acuity API. Visit <https://developers.acuityscheduling.com/docs/quick-start> for more information.

User ID: 17[redacted]7

API Key: e5[redacted]c8f

Reset API Key

API

Customize online appointment scheduling with our powerful scheduling API & CSS support.

Developer's Site » [view credentials](#)

Copy and Paste these keys in Extension settings:

Imported

Acuity Scheduling Integration1

Map zoho event to acuity scheduling

Configure the extension settings to activate this extension.

Extension Settings

User_Id

Api_key

Skip Save

After submitting credentials of acuity in Zoho it will be setup for that Zoho system.

Key features of this extension:

1- Add Event:

This is one-way integration from Zoho CRM to acuity scheduling. First of all go to Zoho CRM activities module create an event, select “**Event Type**” that is mandatory to syncing because in this field all of event types are appearing for that you are booking appointment, its default and mandatory option in acuity scheduling account. After that select day and time of working hours, working days and hours should already setup in acuity account, it does not accept or create any event other than working days and hours that is default behavior of the acuity scheduling, which has been already setup in acuity scheduling account of your company. Also event’s specific time duration should be mentioned in acuity scheduling, when event will be created by following above rules then it will automatically create an event in acuity scheduling of the same time for defined duration. A link of acuity scheduling record will be generated and will be saved in event record field “**Acuity URL**”. You can click on that link and redirect to acuity scheduling to access event.

The screenshot displays the Zoho CRM interface for creating an event. On the left, a calendar for June 2019 is visible, with the date June 27, 2019, highlighted. Below the calendar is a sidebar menu with options: Appointments, Appointment Calendar, Client List, Reports, and Import/Export. The main content area shows a table with columns for 'Event' and 'Therapy'. A red box highlights the 'AcuityURL' field, which contains the link: <https://secure.acuityscheduling.com/appointments/view/296436202>. Below the table, the 'Created By' field is populated with 'Techloyce'. To the right of the table, there is a green button that says 'Help is on its Way (Click Here)' and a search bar. Below the table, a large text block reads: 'Techloyce Techloyce on June 27, 2019 at 10:00am'. At the bottom, a detailed view of the event is shown, including the date 'Thursday, June 27, 2019', duration '30min', and the name 'Techloyce Techloyce'. The contact information for the event is also displayed: PHONE: +4...04, EMAIL: p...@...com, and TIME ZONE: (GMT...hi).

2- Update / Delete Event:

Similarly, when event will be updated in CRM either date or time it will be changed in events it will update acuity scheduling calendar accordingly. So, deletion of event will also work similarly as updating of event.